

Medicare Advantage Plan  
2024 Benefit Highlights

**Better  
Medicare for**



**SCAN Connections**  
(HMO D-SNP)

Los Angeles County  
Riverside County  
San Bernardino County  
San Diego County



Plan Details	SCAN Connections
Monthly Plan Premium	\$0
Annual Plan Deductible	\$0
Comprehensive Care	SCAN Connections
Primary Care Office Visits	\$0
Specialist Office Visits	\$0
Diabetic Self-Management Training	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0
Annual Physical Exam	\$0
Preventive Services (Medicare-covered screenings)	\$0
Lab Services and X-rays	\$0
Diagnostic Tests and Procedures	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0
Durable Medical Equipment	\$0
Outpatient Mental Health (Individual/Group)	\$0
Hospital and Emergency Care	SCAN Connections
Inpatient Hospital Care	\$0 (unlimited days)
Skilled Nursing Facility	\$0
Outpatient Surgery	\$0
Emergency Care	\$0 (worldwide)
Urgent Care Services	\$0 (worldwide)
Ambulance Services	\$0
Maximum Out-of-Pocket	SCAN Connections
Annual Maximum Out-of-Pocket (MOOP)	\$0

Prescription Drug Coverage		SCAN Connections
Part D Deductible		\$0
<b>SCAN Contracted Retail Pharmacies (1-month/100-day supply)</b>		
TIER 1: Preferred Generic		\$0
TIER 2: Generic		\$0
TIER 3: Preferred Brand	Insulin	\$0
	Other Drugs	\$0
TIER 4: Non-Preferred Drug		\$0
TIER 5: Specialty Tier*		\$0
TIER 6: Select Care Drugs		\$0

\*Tier 5: Specialty Tier drugs are available for up to a one-month supply.

\$0 for prescription drugs provided as part of the Value-Based Insurance Design (VBID) program.

Dental Services	SCAN Connections
<b>Dental benefit with unlimited covered services. Coverage lasts all year long.</b>	
<b>PREVENTIVE</b>	
Oral Exam	\$0
Cleaning & X-Ray	\$0
Deep Cleaning (4 quadrants per year)	\$0
<b>COMPREHENSIVE</b>	
Diagnostic (screenings, x-rays)	\$0
Restorative (fillings, crowns)	\$0-\$350
Endodontics (root canals)	\$0-\$395
Prosthodontics (tooth replacement/dentures)	\$0-\$350
Implants (medically necessary) (tooth/teeth replacement)	\$0

# Included extras you get with SCAN

Core Extras	SCAN Connections
<b>Vision Services</b> (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$500 limit every year
<b>Transportation</b> (routine)* Non-medical**	\$0 (unlimited trips/year) 24 of the unlimited trips
<b>Acupuncture, Chiropractic, and Therapeutic Massage Services</b> (routine)	\$0 per visit (36 visits per year — Acupuncture) \$0 per visit (30 visits per year — Chiropractic) \$0 per visit (5 visits per year — Therapeutic Massage)
<b>Hearing Services</b> (routine) Hearing aid copay	\$0 (1 every 12 months) \$0 per aid per year
<b>SCAN Travel Assurance Kit</b>	Urgent or emergency care when outside of the U.S.

Solutions for Virtual Care Access	SCAN Connections
<b>Telehealth</b> Urgent Medical Behavioral Health	\$0 \$0
<b>Nurse Advice Line</b>	\$0 (per phone visit)
<b>HEALTHtech+</b>	\$0 support line or home visit
<b>Abridge Mobile App</b>	\$0 to capture care visits

Solutions for Healthy Living	SCAN Connections
<b>Health Club Membership</b>	\$0 (One Pass)
<b>Over-the-Counter</b> (OTC)	\$175 allowance per quarter
<b>Fitbit™ Fitness Tracker with Fitbit Care powered by Google</b>	Covered
<b>Brain Fitness</b>	\$0 online brain games

\*75-mile limit will apply to each one-way trip. \*\*Trips to: health club, grocery store, or senior center. This benefit is a part of a special supplemental program for the chronically ill. Not all members may qualify.

**SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.**

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.

**1-877-870-4867**  
**(TTY: 888-SCAN-TTY)**

October 1 to March 31:  
8 a.m. to 8 p.m., 7 days a week  
April 1 to September 30:  
8 a.m. to 8 p.m., Monday through Friday

Language assistance services are available. Call 1-800-559-3500.

# About SCAN

SCAN has been keeping seniors healthy and independent for more than 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

## Solutions for Independence

For members who need a little more support at home, we're pleased to offer these special benefits.

### SCAN Returning to Home\*

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 40 hours per year – 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year

### SCAN Home Advantage

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation

### Emergency Response System

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

## Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

### SCAN Learning Communities

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

## Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

### SCAN Respite Care Services\*

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the member's home where the primary care giving takes place

### Care Coordination Sessions

This series of classes provides information, skills training and support for caregivers.

### Home-delivered Meals\*

Up to 28 days of home-delivered meals are available to members with chronic conditions.

\*Criteria and limitations apply.

# Contact a SCAN representative today



Call  
**1-877-870-4867**

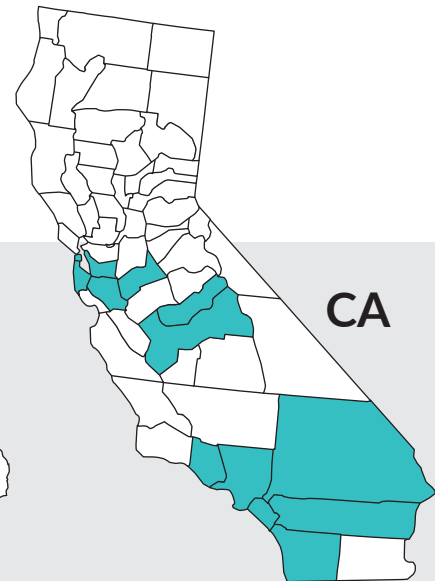
Or visit:  
**[www.scanhealthplan.com](http://www.scanhealthplan.com)**

## TTY users: 888-SCAN-TTY

October 1 to March 31  
8 am - 8 pm  
7 days a week

April 1 to September 30  
8 am - 8 pm  
Monday through Friday

## You can find us in:



SCAN Connections (HMO D-SNP) is an HMO plan with a Medicare contract and a contract with the California Medi-Cal program. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

You won't pay more than \$0 for up to a three-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. Most Part D vaccines are covered by our plan at no cost to you. For more information, please refer to your "Drug List" (Formulary). If you have questions about the Drug List, you can also call Member Services.

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is one of our mail-order pharmacies. You can fill your prescription medications at any of our network mail-order pharmacies. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.