

Part 3 Train the Trainer Conference Agenda

Wednesday, September 26, 2018

The Centre at Sycamore Plaza | 500 Clark Ave., Lakewood, CA 90712

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| 8:15 am – 8:45 am | Breakfast/Registration | |
| 8:45 am – 8:55 am | **Opening Remarks**  *\*Pre-conference raffle\** | Michelle Fujii, MHA  *Director, Network Management* |
| 8:55 am – 9:15 am | **Guest Speaker** | Eve Gelb  *Senior VP, HealthCare Services* |
| 9:15 am – 10:45 am | **Presentation:** Improving Health Outcome Measures | Robi Hellman, RN, MSN, CNS  *Director, Health Care Services Education and Training*  Renee McNally  *Health Care Services Trainer*  Mike Wallace  *Health Care Informatics 5-Star Trainer* |
| 10:45 am – 11:00 am | **Break**  ***\*Raffle\**** | |
| 11:00 am – 12:00 pm | **Guest Presenter:** Best Practices | Dr. Moses Nasser  *Pinnacle Medical Group* |
| 12:00 pm – 1:00 pm | **Lunch** | |
| 1:00 pm – 2:30 pm | **Presentation:** Access to Care | Robi Hellman, RN, MSN, CNS  *Director, Health Care Services Education and Training*  Renee McNally  *Health Care Services Trainer*  Mike Wallace  *Health Care Informatics 5-Star Trainer* |
| 2:30 pm – 2:45 pm | Break  *\*Raffle\** | |
| 2:45 pm – 3:00 pm | **Closing remarks**  ***\*Final raffle\**** | Alex Legaspi  *Manager, Network Manager* |