



## Provider Recoupment Request Form

**Important: Providers should confirm payment was made by SCAN and not a delegate.  
THIS FORM IS ONLY FOR SCAN ISSUED PAYMENTS.**

**Instructions:** Please complete this form to initiate an immediate recoupment/offset of an identified overpayment of a SCAN claim **within 15 days** of overpayment identification/notice. The recoupment/offset will continue until the overpayment is recouped in full. All information below is required for offset initiation.

Submit this form to: [claimsrecoveryunit@scanhealthplan.com](mailto:claimsrecoveryunit@scanhealthplan.com) or send email for additional options.

**Immediate Recoupment?** Note: Must be submitted no later than 16 days from the date of the notice.

### Claim(s) Information:

Member ID#	Member First Name	Member Last Name	Date of Service	Claim # (found on notice or RA)	Claim Line # (if for partial claim)	Billed Amount	Over-payment Amount	Full or Partial Refund?
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*\*If additional space is needed, please submit a spreadsheet with additional information*

### Provider Information:

Provider Name:

Today's Date:  
(MM/DD/YYYY)

Provider Address:

Tax ID #:

City, State, Zip:

NPI #:

Phone #:  
(xxx) xxx-xxxx

### Provider Contact Information:

Provider Contact Name:\*

Organization (if other than Provider Office):

Email Address:

Phone #:

Preferred Method of Contact: